



March 2024

Dear Parents/Carers,

**RE: School Transport from Remote Areas**

From time to time our school transport providers may be unable to provide transport due to unexpected circumstances for example, bad weather or a breakdown. We as a school will communicate this disruption to our families as soon as we are aware via the MCAS app.

We are aware that we have many families that live in remote areas on the pickup routes, with little to no phone signal. Its important we adopt a protocol for students to follow should they be waiting for transport that is delayed or in the worst scenario cancelled altogether.

Please advise your child that should they find themselves waiting for 30 minutes after the intended pick-up time or rearranged guidance pick up time, they should either contact their parent/carer, or the school directly by phone. If your child is unable to call you or the school, they should make their way home, so they are in a safe place. Once home they can contact school and a plan will be made.

Thank you for you for your continued support.

Yours faithfully,

Mr Chris Robertson

Headteacher